

Tele-Source Industries, Inc.

~ SouthSide Resource Group ~ NBX Group ~

REPAIR FORM Date rec'd ___/___/___	5 DAY _____ (99.00)	15 DAY _____ (79.00)
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Contact Person: _____	Phone: _____
Company: _____	Fax: _____
Address: _____	Email: _____
City, State, Zip: _____ , _____ _____	TSI Rep: <u>RIC BAVIN</u>

Indicate summary of equipment type and quantity to be repaired then list each separately:

NBX 1102 Business Phone _____ NBX 2102 Business Phone _____ NBX 3100 series (please specify below) _____
 NBX 1101 Basic Phone _____ NBX 2101 Basic Phone _____ Other Equipment _____

Line	Serial Number	PN / Model	Problem (Please be specific)
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

Comments: _____

Date Shipped: _____	VIA: _____	Tracking #: _____
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NBX REPAIR

We repair all 1102 phones, 2100 series phones, 3100 series phones and almost all NBX products. For our phone repair we have three distinct levels: 1) \$79.00 for a 15 business day turn-around 2) \$99.00 for a 5 business day turn-around, and ... 3) \$129.00 for an Advanced Replacement. All 3100 series phones repair levels are as follows: 1) \$99.00 for a 15 business day turn-around, 2) \$119.00 for a 5 business day turn-around, and ... 3) \$159.00 for an Advanced Replacement. Please call regarding pricing for chassis, Analog Line Cards, Digital Line Cards (T1 / Primary Rate Interface cards), Power supplies, Handsets, Handset cords, Wall cords, Base stands, Analog Terminal Adapters, Field Replacement Units, Network Call Processor cards, Hub cards, etc.

- Instructions for repair process:**
- 1) *Fill out the repair form completely, with sufficient detail.*
 - 2) *Fax the form back, as soon as possible, to: 419-893-8380. Please include the small package carrier and the tracking number in the 'Comments' section of this form.*
 - 3) *Include a copy of the form with your carefully packaged phones, using plenty of packing material to prevent damage during shipping.*

Ship to:
 Tele-Source Industries, Inc.
 ATTN: NBX REPAIR
 1340 Conant Street
 Maumee, OH 43537
 Ph: 800-544-0059
 ~ visit our site: www.nbxgroup.com